Stage 5: Testing and Refining

Male, 17-25

Not Target Audience (outside experience of depression - seen friends' experience)

Tasks

- 1. Take some time to explore the app. Try to go to different menus. When doing this think your thoughts aloud, like what you are trying to do and whenever interface does something that you don't expect.
 - a. Log my mood looks good
 - b. [struggles with logging screen]
 - c. [he taps all the activities before tapping faces]
 - d. [taps filter activities] oh I see, so you can only see the ones you want to here
 - e. Okay, now that I logged mood, what do I do what is this (suggestions)??
 - f. What am I supposed to get out of this (suggestions)? Is this supposed to help me?
 - g. I feel like I wouldn't know what to do here (suggestions).
 - h. Yeah these look good.
- 2. From home screen try to log your mood for today, and then add a custom activity to the list.
 - a. Ah so I can just tap them. Alright (was not really phased by this)
- 3. From the suggestions card find the ones that interests you if any and click on them and look at the details about each suggestion, and tell us how it meets your expectations.
 - a. None really interest me

Interview questions

- 1. How was your experience in using the app? What worked well and what didn't why?
 - a. Well:
 - i. Nice design
 - b. Bad:
 - i. Suggestion screen doesn't really make sense
- 2. How useful do you think the suggestion cards were? Why?
 - a. Not very useful
 - b. I don't know what to do from here, I just read them that's it
- 3. If we were to redesign the app what features would you like to see? Why?
 - a. No answer
- 4. What kinds of suggestions would you like to see in the suggestions card? How would you like them to be customized for you?
 - a. More relaxing activities (indoors)
 - b. I don't really go out
 - c. Not motivated to hike

"I like to see more relaxing activities indoor. I really don't go out and I'm not motivated to hike" (Participant 2)